

KYC Process

April 01, 2020

THE FOLLOWING DOCUMENTS ARE REQUIRED IN ORDER TO VERIFY YOUR ACCOUNT.

GOVERNMENT ISSUED IDENTIFICATION

Colour copy of a valid Government issued Photo ID.

Examples of accepted photo ID: Passport / National Identity card (front and back) / Driver License (front and back)

Expiration date must be valid. The entire document must be present in the copy uploaded including full name, ID number, photo and expiration date.



PROOF OF ADDRESS

Copy of a valid Utility Bill as a proof of your current address. This can be a payment request/ receipt sent to your legal address, such as Water / Electricity / Gas/ Internet/ Land Line Phone bill or a recently issued Bank statement.

In order for it to be approved, the Utility bill/ Bank statement must be issued within the last 6 months of submission. The document must be present in the copy uploaded including your full name, physical address, issuance date and utility company name or logo.

LOCAL PROVIDER

123 Streetname St.
Hometown, Statename
ZIPCODE

INTERNET BILL

BILLING NUMBER:	000243
BILLING DATE:	MAR 17, 2015
TOTAL AMOUNT DUE:	\$ 61.58
DUE DATE:	MAR 30, 2015
PAYMENT ENCLOSED	

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

CUSTOMER:

Client Name
456 Streetname St.
Hometown, Statename
ZIPCODE

BILLING SUMMARY: 000243

Previous Balance:	\$ 56.44	Billing Date:	MARCH 17, 2015
Total Payment since last bill:	\$ -56.44	Customer Name:	NAME SURNAME
Balance forward:	\$ 0.00	Customer Number:	000123
Total Broadband Service Charges:	\$ 61.58	Mailing Zip Code:	ZIPCODE

ACCOUNT: 7450089 TRAFFIC OVERUSE

PERIOD: FEB 01, 2015 - FEB 28, 2015 BANDWIDTH TRAFFIC OVERUSE: 8.74 Gb

25 Mbps Monthly Base Fee:	\$ 41.99	READ DATE	OVERUSE VOLUME, Gb
Modem Rent Fee:	\$ 4.99	FEB-05-15	1.25
Phone Line Loop Fee:	\$ 6.58	FEB-11-15	2.25
Regulatory Charges:	\$ 4.48	FEB-19-15	1.04
Bandwidth Overuse:	\$ 5.87	FEB-24-15	4.20
Subtotal of Internet Services:	\$ 63.91		
Local Tax 12%:	\$ 7.67		
Subtotal with Taxes:	\$ 71.58		
Local Benefit:	\$ -10.00		
Total Charges:	\$ 61.58		

TRAFFIC USAGE

TOTAL CHARGES: \$ 61.58

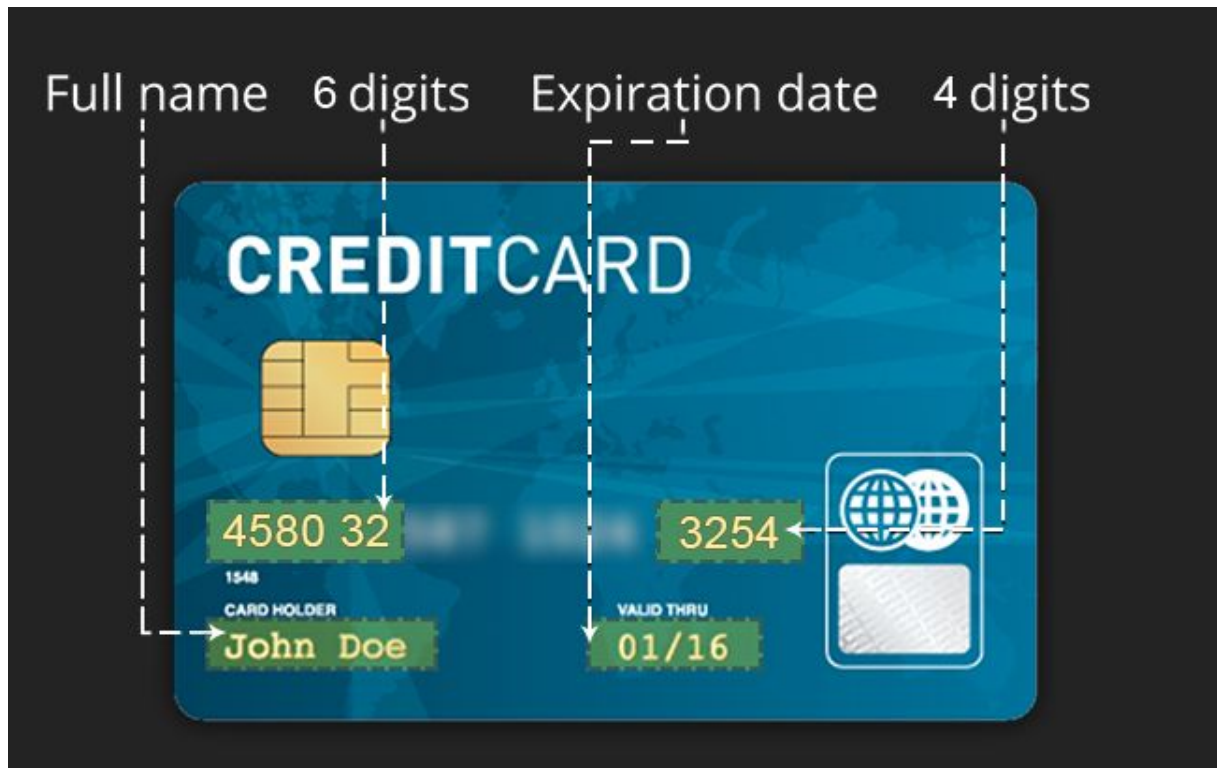
CREDIT / DEBIT CARD

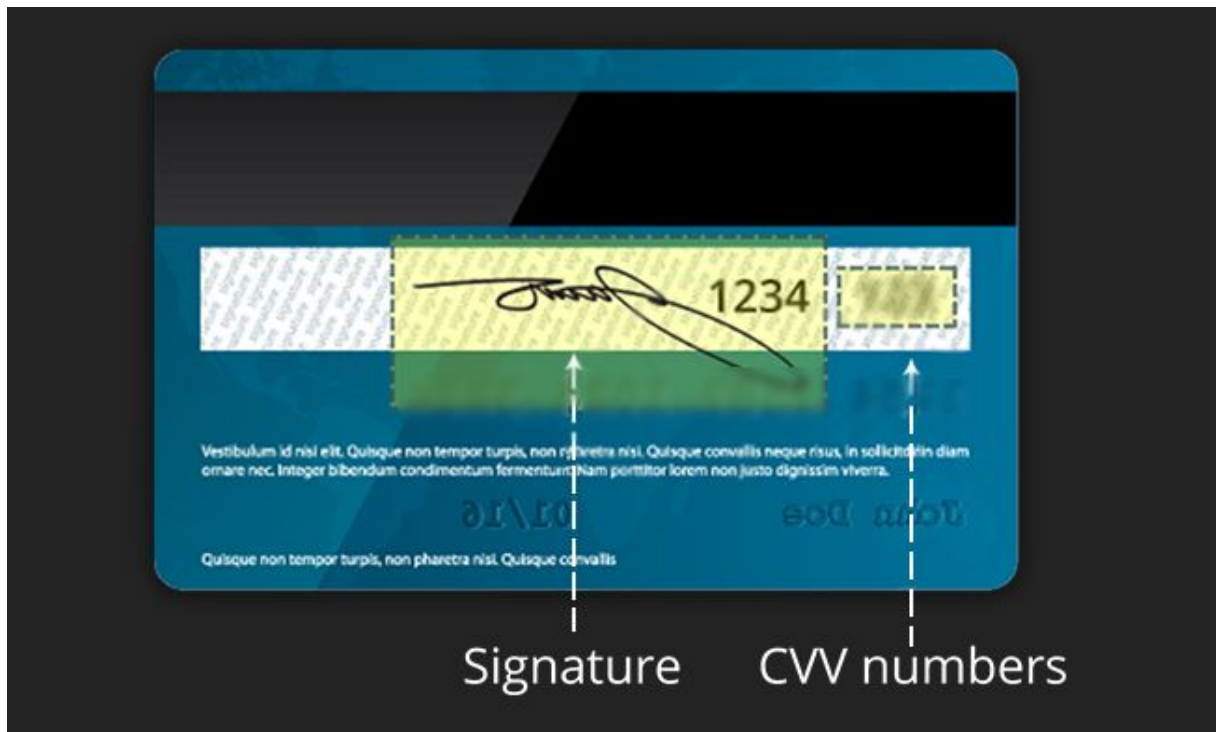
If you use a Credit / Debit card for the transactions in your account, we require front and back colour copies of the card.

Please follow the guidelines below for any uploaded file:

- The entire card must be visible showing all four corners
- Front side has to show the first 6 digits and the last 4 digits of the card, Card Holder name and Expiry date (Please cover the other digits)

- Back side has to show the signature (please ensure that the CVV/CVC code and the middle 6 numbers of the card are concealed in case they can be seen from the back)
- Copies which are unclear, cut, or with missing required details (Back copy without signature, FRONT without mandatory details) will not be approved.
- Please note, that in case there were multiple cards used, we will require copies per each card.





The Company reserves the right to request additional documentations to ensure the proper Verification of your account.

For your convenience, you may submit the necessary by email to kyc@bitofheaven.io

We accept the following format: jpg, jpeg, png, pdf, gif and doc. We do not accept compressed formats or links. Please ensure the documents are clear and legible.

Upon submission, you will receive an email stating whether the account has been verified or not.

Please note, additional documents may apply to conduct further billing procedures, please contact [Customer Support](#) for details.